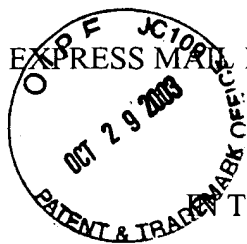


11/19/03
#3



EXPRESS MAIL LABEL: EV 396739385 US

PATENT APPLICATION
Docket No.: 14689.12

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Wayne A. Provost, et al.

Serial No.: 10/044,357

Filed: January 11, 2002

For: PROCESSING AN INSURANCE CLAIM USING
ELECTRONIC VERSIONS OF SUPPORTING
DOCUMENTS

NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL
ENTITY STATUS PURSUANT TO 37 C.F.R. § 1.27(g)(2)

Commissioner for Patents
NO FEE
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

Applicant hereby notifies the Patent and Trademark Office of a loss of entitlement to
small entity status and that the previous claim for small entity status is hereby withdrawn.

Dated this 29 day of October, 2003.

Respectfully submitted,

R. Burns Israel

R. BURNS ISRAELSEN
Attorney for Registrant
Registration No. 42,685
Customer Number 022913

RBI:kk

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Serial No.:

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TRANSMITTAL LETTER FOR NOTIFICATION OF LOSS OF ENTITLEMENT TO
SMALL ENTITY STATUS PURSUANT TO 37 C.F.R. § 1.27(g)(2)

No Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

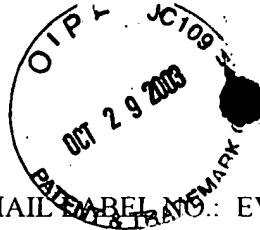
Transmitted herewith is a Notification of Loss of Entitlement to Small Entity Status Pursuant to 37 C.F.R. § 1.27(g)(2) for entry in the above-identified application.

Dated this 29 day of October, 2003.

Respectfully submitted,

R. Burns Israel

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Registration No. 42,685
Customer Number 022913



EXPRESS MAIL MAILING LABEL NO.: EV 396739385 US

PATENT APPLICATION
Docket No.: 14689.12

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Wayne A. Provost, et al.

Serial No.:

10/044,357

Filed:

January 11, 2002

For:

PROCESSING AN INSURANCE CLAIM USING
ELECTRONIC VERSIONS OF SUPPORTING
DOCUMENTS

CERTIFICATE OF EXPRESS MAILING UNDER 37 C.F.R. § 1.10

"Express Mail" Mailing Label No.: EV 396739385 US

I hereby certify that the following documents are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 in an envelope addressed to: Commissioner for Patents, NO FEE, P.O. Box 1450, Alexandria, VA 22313-1450:

- Transmittal Letter for Notification of Loss of Entitlement to Small Entity Status Pursuant to 37 C.F.R. § 1.27(g)(2) (1 page)
- Notification of Loss of Entitlement to Small Entity Status Pursuant to 37 C.F.R. § 1.27(g)(2) (2 pages)
- Postcard

Dated this 29 day of October, 2003.

Respectfully submitted,

Kimberly Kendrick
Paralegal to R. Burns Israelsen

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